



Diplomatic Technology Chief | IT Director & Cybersecurity Leader

Experienced technology and operations leader with 16+ years of global governance, organizational management, budgeting, and strategic planning experience across 7+ countries. Proven ability to lead multicultural teams, strengthen institutional governance, promote accountability and transparency, and support organizations through growth, modernization, and community engagement. Recognized for translating operational experience into enterprise governance improvements, policy development, and organizational modernization.

- ❖ **Strategic IT Operations:** Overseeing IT infrastructure, cloud services, network engineering, and communications across seven international postings.
- ❖ **Cybersecurity & Risk Management:** Expertise in ISSO, FedRAMP, IT compliance, risk mitigation, and governance frameworks such as NIST, FISMA, and ISO 27001.
- ❖ **Project & Program Management:** Directing enterprise-wide technology initiatives, digital transformation, and **AI-driven data analytics** for decision-making.
- ❖ **Interagency & VIP Support:** Providing technical leadership across interagency working groups, supported senior government officials globally.
- ❖ **Establishing Processes:** Expertise in IT Service Management (ITSM), IT Operations (ITOM), workflow automation, and continuous improvement.
- ❖ **Versatile leadership experience beyond IT:** History as a backup Management Officer, Human Resources Officer, Financial Management Officer, and Certifying Officer, ensuring seamless continuity of operations across key administrative functions.
- ❖ **Professional Certifications Earned:**
 - ISC2 Certified in Cybersecurity (CC) 2025
 - ServiceNow Certified SysAdmin (CSA) 2021
 - Avaya Certified Support Specialist (ACSS) 2017
 - Network+, Security+, and MCP 2009
- ❖ **Pending Confirmation:** Federal IT Security Professional – Manager 2026
- ❖ **Academic Qualifications**
 - IT Technical Institute
 - B.S. in Software Engineering, 2010** – Graduated **Valedictorian with Honors**
 - Gamma Beta Phi Honor Society, 2006 Hardy Award**

U.S. DEPARTMENT OF STATE

U.S. Embassy Windhoek, Namibia | 2024-PRESENT | DIPLOMATIC TECHNOLOGY CHIEF

Leadership: Served as technology advisor to Ambassador and Foreign Policy Working Group on artificial intelligence, telecommunications, and cybersecurity. Selected by the DT Bureau's Center for Analytics to represent southern Africa as an AI Champion, advising mission leadership on AI adoption, cybersecurity implications, and emerging technologies while delivering training to government and community partners.

Personnel: Managed a team of 10 professionals, overseeing service delivery, performance evaluation, and operational improvement.

Budget & HR Oversight: Managed a multimillion-dollar operational portfolio supporting more than 250 employees across five agencies while serving as Acting Financial Management Officer, Human Resources Officer, and Certifying Officer during extended staffing gaps.

IT Service Modernization: Directed the development of AI applications, data analytics dashboards, and business process automations to help employees understand and improve their data and process it more effectively.

U.S. Consulate Munich, Germany | 2021-2024 | DIPLOMATIC TECHNOLOGY OFFICER

Governance & Compliance: Guided governance and compliance initiatives across multiple departments, supporting equity, and transparency.

Policy Implementation: Proposed working groups to address policy gaps, improve service delivery, and modernize systems. Partnered with Building Automation Systems (BAS) specialist to create & lead the Operational Technology (OT) working group which drafted a new regulatory chapter of the Foreign Affairs Manual that addresses the Department's critical gaps in implementing the White House OT cyber policy objectives. Collaborated with DHS' Office of Policy to draft their Travel Policy, signed at the C-suite level, to ensure their agency's compliance with OSPB regulations, enabling communications for visiting Secretary of DHS.

Mission-Critical Leadership: Frequently served in a senior administrative leadership capacity, responsible for personnel, operations, vendor oversight, and crisis continuity. Led support teams at Diplomatic summits in the region, managing the interagency logistics and communications support to senior U.S. Government officials and their 1000+ person delegations in all, including significant interagency support provided during the Munich Security Conference.

Mobile Communications | 2018-2021 | INFORMATION MANAGEMENT SPECIALIST (2880)

Field Communications: Provided secure communications and executive technology support for the Secretary of State, Cabinet officials, and senior U.S. Government delegations during worldwide diplomatic engagements requiring rapid planning, interagency coordination, and agile execution under compressed timelines.

U.S. Consulate Rio de Janeiro, Brazil | 2015-2018 | INFORMATION MANAGEMENT SPECIALIST (2880)

Cybersecurity & Risk Management: Oversaw secure IT operations for major international events, including the **2016 Olympic & Paralympic Games**.

Personnel Management: Led a team of 12 IT professionals, optimizing helpdesk and infrastructure support.

Infrastructure Modernization: Transitioned consulate telephone systems to VoIP and enhanced secure video teleconferencing capabilities.

Embassy Kabul, Afghanistan | 2014-2015 | INFORMATION MANAGEMENT SPECIALIST (2880)

Personnel Management: Provided direct oversight to 27 employees across Applications, Mobile, Development, and contracted Off-Shore Support teams.

Leadership during a crisis: Oversight of additional 60 support personnel during extended periods of management leave due to heightened threat posture.

Project Management: Developed cloud-based GIS mapping of primary communications circuits for fiber, microwave, satellite, and cellular networks. Managed development of custom Embassy housing application, saving 90 thousand dollars annually in application licensing fees. Coordinated installation of Afghanistan Financial Management Information System to track and report on the monetary flow of foreign aid into local economy. Streamlined helpdesk operations to reduce 5,000 labor hours annually, saving nearly one million dollars per year. Total strategic **IT cost savings** due to internal development projects and efficiency improvements: **\$1.5 million dollars annually**.

Embassy Tokyo, Japan | 2012-2014 | INFORMATION MANAGEMENT SPECIALIST (2880)

Cybersecurity & Compliance: Served as ISSO, ensuring compliance with U.S. security directives.

White House & Interagency Support: IT liaison for U.S. presidential and vice-presidential visits. Regional COMSEC trainer for Mission Japan and DOD.

Embassy Georgetown, Guyana | 2010-2012 | INFORMATION MANAGEMENT SPECIALIST (2880)

IT Governance & Compliance: Systems/Network Engineer and ISSO for sensitive networks, supervising teams of system administrators and helpdesk personnel.

Crisis Response: Project & Logistics Manager for **Multi-Agency Crisis Response Exercise** led by DoD and State Department's Bureau of Counter Terrorism.

EARLY CAREER

Southern Company: Southern Nuclear (IT Spec.)	2007-2010
Southern Company: Alabama Power	2006-2007
Ultimate One Logistics	2005-2006
Porterfield, Harper, Mills & Motlow, P.A.	2003-2005
Gaines, Wolter, & Kinney, P.C.	2001-2003
Vital Works, Inc. (now Cerner, Inc.)	2001

PERSONAL INTERESTS & PROJECTS

Pearson Vue Testing Center Administrator & Exam Proctor
Student Pilot-in-training, Signa Aviation, Windhoek, Namibia
Spark Integrity Ventures, LLC, Founder, U.S. 2025

MAJOR AWARDS

2010-2012 Guyana – Meritorious Honor Award (2x)
2012-2014 Tokyo – Franklin Award for Interagency Support
2014-2015 Kabul – Volunteer Appreciation Award
2015-2018 Rio – Meritorious Honor Award (2x)
2018-2021 SecState – Superior Honor Award
2021-2024 Munich – Superior Honor Award for MSC Support
2024-2026 Windhoek – Meritorious Honor Award

COMMUNITY OUTREACH

Board of Directors, Appointed Member, Windhoek International School (Present)

STEM Outreach: Delivered presentations to high school students on **AI Ethics** in Namibia and web development in Guyana.

Cybersecurity Awareness Training: Led local cybersecurity & emergency comms workshops in Brazil, Afghanistan, and Japan.

Humanitarian Projects: Organized embassy volunteer initiatives supporting orphanages and schools worldwide.